**You may submit your complaint in any way you choose, though our preference would be to receive it by e-mail if possible.**

**For customers of our non-US companies, we have prepared this form which you may wish to use to submit your complaint and send it as an e-mail attachment to** [**feedback@starstone.com**](mailto:feedback@starstone.com)

**Please also refer to our complaints handling procedures on our website.**

|  |  |
| --- | --- |
| In what capacity are you complaining e.g. private individual; company? | Choose an item. |
| Entity providing your insurance | Choose an item. |
| Title |  |
| Name |  |
| Company Name (if applicable) |  |
| Address (Including Country) |  |
| E-Mail Address |  |
| Telephone Number (Please Include International Dialling Code) |  |
| Insurance Policy number |  |
| Name of broker and contact details |  |
| How would you prefer us to contact you? | E-mail ☐ Post ☐ Telephone ☐ |

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| --- |
| **Please use the space below to explain the full details of your complaint. It would be helpful if you could attach any additional documentation to support your complaint to enable us to resolve the issue as quickly as possible.** |
|  |